



A TOUCH OF HOPE

spring cleaning

# CAPABILITY STATEMENT

## A Touch of Hope Spring Cleaning, LLC

7100 George Washington Memorial Highway

Yorktown, Virginia 23692

Main: (757) 448-7263

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DUNS: 110345457

We accept all major credit cards

### ABOUT US

Welcome to A Touch of Hope Spring Cleaning, where cleaning is not just a service but a commitment to transforming spaces and lives. Our mission is to redefine industry standards by providing superior client-focused cleaning services and building lasting relationships as a janitorial hub for commercial, renovated, and new construction properties. Founded with a vision beyond cleanliness, ATOH empowers individuals through monthly training sessions and entrepreneurial coaching, led by CEO Cherrika Fauntleroy, a certified leadership coach and graduate of the Cox Small Business Leadership Growth Academy. Our unique approach extends beyond cleaning; we are a touch of hope that inspires growth and potential in every space we touch

#### NAICS:

- 561790
- 561740
- 562910
- 238910
- 541611
- 611430
- 561320
- 561210

#### CORE COMPETENCIES:

A Touch of Hope Spring Cleaning offers government facilities top-notch cleaning services with a skilled team, eco-friendly practices, advanced equipment, and a commitment to exceeding cleanliness standards.

- Specialized Surface Care: Expertise in customized cleaning solutions for diverse surfaces, including delicate materials and high-traffic areas.
- Green Cleaning Innovations: Implementing eco-friendly practices such as non-toxic cleaning agents and energy-efficient equipment for sustainable facility maintenance.
- Certified Cleaning Professionals: A highly trained and skilled team with certifications in advanced cleaning techniques, ensuring precision and excellence in service delivery.

#### PSC:

- R499
- S201
- S208
- R699
- R799
- S214

#### Equipment:

- Floor Scrubbers: Cutting-edge machines for thorough cleaning.
- HEPA Vacuums: Industrial-grade, allergen-free suction.
- Steam Cleaners: Powerful, chemical-free surface sanitization.
- Pressure Washers: High-pressure for effective exterior cleaning.

**Past Performance:** Having successfully provided comprehensive cleaning services to Shockoe Hill Apartments, LLC ("SHOCKOE APARTMENTS") since April 01, 2023, A Touch of Hope Spring Cleaning, LLC ("A TOUCH OF HOPE") has demonstrated a commitment to excellence. Our past performance includes four times weekly staffing, bi-weekly deep cleanings, and responsive service to additional requests from property managers. This proven track record ensures that future customers can trust A TOUCH OF HOPE to deliver thorough and reliable cleaning services, as exemplified by our work with Shockoe Apartments at 210 Hospital Street, Richmond, Virginia 23219.

#### SERVICES:

- Carpet and Upholstery Cleaning
- Window Cleaning
- Organization Services
- Floor Care
- Outdoor Cleaning
- Patio and deck cleaning
- Air Duct Cleaning
- Green Cleaning Options
- Post-Construction Cleaning
- Custom Cleaning Packages
- Emergency Cleaning Services
- Government Cleaning Services

#### DIFFERENTIATORS:

**Leadership Certification:** CEO Cherrika Fauntleroy holds a leadership coaching certification, bringing a high standard of leadership to ensure excellence in service delivery.

- **Community Engagement:**  
Active involvement in local community projects and events.
- **Eco-Friendly Practices:**  
Exclusive use of environmentally friendly cleaning products. Sustainable cleaning methods.
- **Customer-Centric Approach:**  
Personalized and attentive customer service. Tailored cleaning packages to meet individual needs.
- **Transparent Pricing:**  
Clear and transparent pricing with no hidden fees.
- **Innovation in Cleaning Technology:**  
Adoption of the latest cleaning technologies for efficiency.